Important Credit Card Business and Financial Information

2017 January Unit: NT\$ Thousand; Card Monthly Delinquency Monthly Monthly Undue Monthly Delinguency Monthly Revolving Effective Active Cash Ratio Issuer Issuing Cancelled Balance of Retail Sales Ratio (over t Ratio Write-off Write-off Advance (3 months to Cards Cards Balance Cards Installment Volume (%) Cards months) (%) Amount Amount Volume 6 months) (%) Bank of Taiwan 237,251 117.561 5.515 1.283 222.721 11.59 616.519 811 0.48 0.23 389 44 687 68 Land Bank of Taiwan 55.984 234.869 129,536 1.826 1.017 298,315 827.092 736 0.40 0.29 873.80 1.618 1.618 Taiwan Cooperative Bank 457,675 280,538 5,334 5,503 647,618 229,93 2,448,27 3,063 0.42 0.37 262.30 First Commercial Bank 951.889 639,362 7.057 8 798 1,448,702 1 191 540 3.819.447 14.223 0.19 0.00 1.685.27 5 916 5.916 Hua Nan Commercial Bank 926,657 682,734 11,674 10,771 799,835 1,836,000 3,711,588 1,322 0.13 0.00 575.83 Chang Hwa Commercial Bank 414.315 204.139 303 873 147.342 569 0.16 0.0 966.42 1 // 00 1 490 2,172 The Shanghai Commercial & Savings 1,778 1,587 5,520 0.80 356.037 176,616 698,009 180.753 968.970 0.32 705.19 Bank 10,520,064 43,230 Taipei Fubon Bank 2 404 632 1.754.427 31.811 20.139 6.142.754 19.150.673 0.11 0.00 940.74 23.617 23.617 Cathay United Bank 5.907.666 4 205 251 57,478 39 550 15 369 785 10.767.958 32 255 892 188,478 0.13 0.00.468.20 30.44 30,44 Bank of Kaohsiung 10,335 4,540 59 48 6,995 112,765 20: 1.02 0.90 169.03 Mega International Commercial Bank(former The International 600,551 413,134 3,177 5,958 1,185,140 872,012 2,443,900 5,42 0.19 0.05 578.78 2,879 2,879 Commercial Bank of China) Citibank Taiwan Ltd.(by merge of Bank Of Overseas Chinese and 2,877,031 2,438,053 15,462 31,778 16,058,863 10,266,947 21,286,121 178,364 0.53 0.11 593.55 130,181 130,181 acquire Citibank N. A.'s Credit Card Business) ANZ Bank (Taiwan) Limited (transferred from Australia and New 6,090 537,019 328,046 3,831 2,949,193 1,636,228 2,831,446 19,833 0.00 220,53 12,288 0.47 12,288 Zealand Banking Group Ltd. and acquired from ANB AMRO Bank) Taiwan Business Bank 328,151 124,851 536 1,542 448,666 31,700 896,886 2,913 0.17 0.02 142.86 1,536 1,536 Standard Chartered Bank (Taiwan) (former Hsinchu International Bank 346,871 210,680 927 3,334 1,842,820 540,628 1,294,063 7,844 0.39 0.00 550.69 8,776 8,776 and by merge of Asia Trust & Investment Corp.) Taichung Commercial Bank 204.232 80,231 1.089 280,259 239.24 1.431 44.353 507,788 141 2.04 0.88 0 HSBC Bank(Taiwan) Ltd. (forme The Hongkong and Shanghai Banking 586,569 403,189 6,094 9,940 2,602,689 1,567,813 4,120,105 46,075 0.26 0.00 2,496.35 7,173 7,173 Co.Ltd.) 10.120 18.578 0.92 0.60 19 Hwatai Bank 6.045 1.774 51.975 270.84 19 Shin Kong Commercial Bank 902,076 482,241 5 907 6.709 2.033.301 1.445.285 3 919 448 10 105 0.23 0.00 237 49 6,824 6,824 Sunny Bank 89,408 50,027 1,103 903 239,982 53,09 269,451 230 0.30 0.00 885.32 Cota Commercial Bank 17,011 11,032 171 142 25,448 15.849 105,315 36 0.31 0.00 6,832,66 225 225 121.79 Union Bank of Taiwan 2,009,096 1,097,626 32,204 38,628 4,892,745 2,751,469 7,269,856 91,421 0.29 0.00 14,904 14,904 Bank(acquire AIG Credit 1,487,899 5,477,968 0.34 918,391 9.628 312,199 5,066,640 4,355,240 201.11 0.08 100.45 16,801 16,801 Card(Taiwan) Co. Ltd.'s Credit Card Yuanta Bank(former Fuhwa 724 0.12 583,823 376,495 9.171 5.830 473,972 493,946 4.205.893 0.00 1.160.57 1.672 1.67 Commercial Bank) Bank Sinopac(by merge of SinoPac 1,933,187 1,154,297 10,837 12,709 4,862,781 3,573,423 6 298 853 87,008 0.38 0.00 553 53 15,128 15,128 Card Services Co., Ltd.) E. Sun Commercial Bank, Ltd. 4,314,117 3,005,237 43,494 23,264 11,573,785 10,122,425 25,049,175 155,223 897.75 44,319 44,319 0.26 0.02 Cosmos Bank, Taiwan 492.069 197.910 8.815 14.855 1.094.793 365.04 995 046 7.726 1 05 0.64 141 64 6.750 6.750 DBS Bank(Taiwan)Ltd.(by merge of Bowa Bank and acquire DBS bank 12,625 5,710 17 20,878 41 44,834 10 1.17 0.18 756.33 96 96 Taishin International Bank (acquire Chinfon Commercial Bank's Credit 3.817.341 2,672,764 54,405 13,468,269 17.300.910 0.23 0.00 608.01 13,588 10.163.449 155,648 25.829 25.829 Card Business) 15,169 Ta Chong Bank Ltd. 595.58 322.89 7,087 936,610 3,807,066 1,877,416 38,903 0.00 0.00 503.15 10,150 10,150 Jih Sun International Bank 174,183 98,159 430 423,045 207,19 7,133 0.22 200.5 1,55 1,551 753 365,612 0.00 519 402 1,315,730 EnTie Commercial Bank 181,301 69,567 363,162 449,682 72 0.32 0.02 191.19 63,420 63,420 Chinatrust Commercial Bank 6.014.181 3.871.986 64.863 33,265 14.981.748 13.148.452 25,009,487 582.425 0.160.00 632.97

American Express International Inc

Taiwan Rakuten Card, Inc

221,248

170,083

77,889

40 484 992

160,410

113,398

35,329

26 842 405

13.022

420 663

2,747

546

2,728

3,363

636,310

140.372

352,883

263,769

109.234.178

265,423

41,340

96 454 732

737.779

150,661

4.091.477

201 013 405

1,450

1.890

1,935

862 46

0.1

0.14

0.90

0.25

0.00

0.00

0.2

0.03

269.73

400.00

1,882.25

78

4.198

2,170

441.62

78

4.198

2,170

441.62

Aeon Credit Card (Taiwan) Co., Ltd.
Total

1. Sources: Disclosed by banks.

^{2.} Disclosure items and definitions:

^{2.1} Effective Cards: No. of cards issued and in normal condition minus No. of cards cancelled.

^{2.2} Active cards: Cards with charge activity in the past six months, excluding debit cards; cards with installment payment activity included; cards with revolving payment activity only excluded.

^{2.3} Monthly issuing cards : Reissued cards and renewed cards excluded.

^{2.4} Monthly cancelled cards: Cards newly cancelled.

^{2.5} Revolving balance: Amount of principal that incurs interest on revolving credit for the month.

^{2.6} Delinquency: Receivables in accounts where the amount paid by cardholders for the month does not cover the required minimum payment and accounts whether recourse action has been taken against the debtor

⁽primary and accessory) though no late payment has incurred. If the cardholder has charges past due for several months and subsequently makes payment sufficient to cover the minimum payment for one

^{2.7} Coverage Ratio: Ratio of bad debt reserve actually put aside to required bad debt reserve.